



June 29, 2022

Hey there,

Welcome to The Next Street!

We are working hard and fast to transfer all of Airway Driving School's records into our systems. While you will gain immediate access to our program, **we ask that you allow us one week to perfect your account with us.** If you notice anything irregular or inaccurate, please don't fret. We are actively updating accounts and will make sure that everything you completed with Airway is represented and everything you have left to complete is available to you. We appreciate your patience during the time.

It is our goal to make this a seamless transition for all Airway customers. While we are transferring Airway Driving School's student information over to our database, please see below for details on what to expect as a student at The Next Street.

How to access and manage your Driver's Ed Program:

Tomorrow, June 30th you will receive an email containing a link, username, and password to log in to our Student Portal. Our student portal makes it easy to manage your driver's ed program all on your own! In the Student Portal you will be able to schedule classes, lessons and tests in Shelton, as well as at any other Next Street location. Additionally, you will find your classroom zoom link, classroom session quizzes and sign for attendance. Should you need additional help, we have a full time [Customer Happiness Team available via phone, text, chat or email 6 days a week](#) (hours are M-Th 8am-6:30pm, Fri 8am-5pm, Sat 8am-noon)

On Communications

We use an email and SMS reminder system that will automatically notify you of upcoming appointments. While we are updating your account, you may receive notifications for classes or lessons that already happened. We apologize for this, it will be a part of the process of transitioning your account from Airway to The Next Street. By July 8th, your account will be perfected and the notifications will all be accurate. For any questions regarding your schedule, always rely on what is in the Student Portal.

On Classroom Sessions

We offer over 40 live class sessions on Zoom every day, from 9am to 10pm. We are updating your account to reflect all classes that you have already completed with Airway.

You will be able to schedule into any of our ongoing class offerings to finish your classroom hours. This can be done online via the Student Portal or by calling our support team. You can take class with The Next Street at any time, in any order, whenever they are offered. Again, please allow us until July 8th to fully update your class attendance into our system. In order to begin your class on Zoom, please login to the Portal 15 minutes prior to class to get your zoom link and start the program. All Zoom Links are published to the Portal prior to the start of class.

IMPORTANT NOTE: The dates and times of the classes you took at Airway in the past will not match our system. We used a past date and time to make sure you get credit for classes taken. Airway's records are on paper and reflect the actual days and times you took class. We have those records in our possession. Do not worry about the accuracy of dates and times of past classes taken.

On Driving Lessons

The outstanding Airway instruction staff (Stan, Tom & Joann) will all be coming on board with The Next Street and we will continue to offer lessons out of the downtown Shelton location. Any lessons that you already completed will be accounted for and any unused lesson time you have remaining will be available to schedule with The Next Street. As a Next Street customer, you are able to book lessons at any of our locations, including the Shelton Rinks and nearby Monroe and Orange, in addition to the Center St Airway Driving School location. Lessons can be scheduled online through the Student Portal or by contacting our Customer Happiness Team.

On License Tests

Any license test date that you have booked at Airway currently will run as scheduled. Our Testing Team will reach out to you to confirm eligibility, paperwork and any other needed details. If you have not already scheduled your test, you can join any available test at The Next Street after your eligibility requirements are met. We have multiple tests running every day in or around Shelton. Tests can be purchased and scheduled through our online Student Portal, or by contacting our customer happiness center

We appreciate and strive to maintain all that the Rodriguez family built at Airway. We look forward to working with you!

Sincerely,
The Next Street